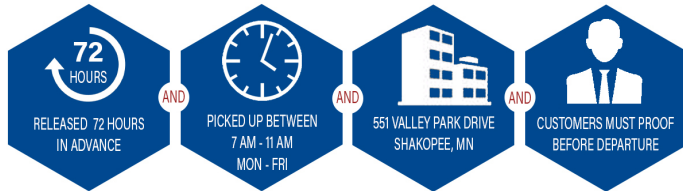


Conklin Customer Will-Call Policy

Effective January 1, 2017

Effective Jan. 1, 2017, for Conklin Company customer pickup/will-call:

1. ALL Customer Pickups (including CASES, PALLETS, TOTES & DRUMS: WITHOUT a Dock-Height Trailer (Less than 48"))



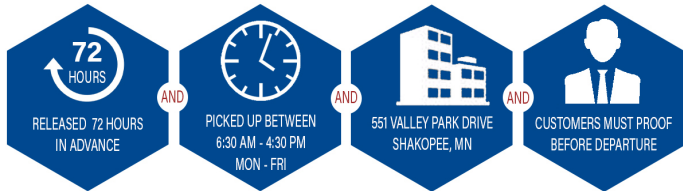
- a. Order(s) must be released 72 hours in advance; pickups will be available per the schedule below.
- b. Order(s) must be picked up between 7am and 11am Monday through Friday. There are no restrictions on quantity of product being picked up if picking up without a dock-height truck and with advance notification of Will-Call. (DOT load limitations will apply.)
- c. Order(s) will only be available for pick up at 551 Valley Park Dr.
- d. Customers must proof order before departure from the facility to ensure they have received what was ordered.

2. All Customer Pickups WITH a Dock-Height Truck: (48" or more)



- a. Order(s) must be released 72 hours in advance; pickups will be available per the schedule below.
- b. Order(s) will be available for pickup at 4551 12th Ave.
- c. Order(s) must be picked up between 7am and 11am Monday through Friday. There are no restrictions on quantity of product being picked up if picking up with a dock-height truck and with advance notification of Will-Call. (DOT load limitations will apply.)

3. Bulk Fertilizer/Bulk Product



- a. Order(s) must be released 72 hours in advance.
- b. Orders will be available for pickup at 551 Valley Park Dr.
- c. Order(s) must be picked up between 6:30am to 4:30pm Monday through Friday.
- d. Customers must proof paperwork before departure from the facility to ensure they received what was ordered.

Release Day	=	Pick-up Day
Monday	=	Thursday
Tuesday	=	Friday
Wednesday	=	Monday
Thursday	=	Tuesday
Friday	=	Wednesday

Conklin Warehouse
4551 12th Ave.,
Shakopee, MN 55379

Conklin Company
551 Valley Park Dr.,
Shakopee, MN 55379

Distribution Center Phone Number: (877) 201-4720